DEWITT WATER DISTRICT

	P.S.C. Ky. No
	Cancels P.S.C. Ky. No
DEWITT WATER DIST	RICT
OF	
KNOX and WHITLEY CO	IINTTES
ANVA and WHITEET GO	
Rates, Rules and Regulation	ons for Furnishing
Water Service	one for raining
water Service	
AT	
the District's territory	PUBLIC SERVICE COMMISSION
	OF KENTUCKY
Knox and Whitley Co	unties EFFECTIVE
·	SEP 19 1994
	PURSUANT TO 807 KAR 5:011,
	SECTION 9 (1)
	FOR THE PUBLIC STRUCTS CONNESSION
Filed with PUBLIC SERVICE KENTUCKY	COMMISSION OF
ISSUED September 19 19 94	EFFECTIVE September 19 19 94
ISSUEI	BY Dewitt Water District
·	(Name of Utility)
	BY Beatrico Bunghins
	Beatrice Bingham, Chairperson

Form for filing Rate Schedules	For Knox and Whitley Counties Community, Town or City
	P.S.C. NO.
	SHEET NO.
DEWITT WATER DISTRICT Name of Issuing Corporation	CANCELLING P.S.C. NO.
Name of Issuing Corporation	SHEET NO
CLASSIFIC	CATION OF SERVICE
	RATE PER UNIT
	ly Rates stomers in Poplar Creek Area)
5/8" x 3/4" Meter:	
First 1,000 gallons Next 9,000 gallons	\$ 9.70 minimum bill 3.00 per 1,000 gallons
Next 20,000 gallons All over 30,000 gallons	2.35 per 1,000 gallons 1.80 per 1,000 gallons
1" Meter:	
First 5,000 gallons	\$21.70 minimum bill
Next 5,000 gallons Next 20,000 gallons	3.00 per 1,000 gallons 2.35 per 1,000 gallons
All over 30,000 gallons	1.80 per 1,000 gallons
2" Meter:	
First 40,000 gallons All over 40,000 gallons	PUBLIC SERVICE COMMISSION \$101.70 minimum bill OF KENTUCKY 1.80 per 1,000 gallons EFFECTIVE
	SEP 19 1994
	PURSUANT TO 807 KAR 5:011, SECTION 9(1)
	BY: Quel C Parel COMMISSION
DATE OF ISSUE September 19, 1994	DATE EFFECTIVE September 19, 1994
ISSUED BY Beatrice Bingham	TITLE Chairperson
Name of Officer	
Issued by authority of an Order of the in Case No. 94-323 dated September	ne Public Service Commission of Kentucky r 19, 1994

Form for filing Rate Schedules	For Knox and Whitley Counties Community, Town or City
	P.S.C. NO
	SHEET NO.
DEWITT WATER DISTRICT	CANCELLING P.S.C. NO.
Name of Issuing Corporation	SHEET NO.
CLASSIFICATI	ON OF SERVICE
	RATE
	PER UNIT
Monthly (Poplar Creek Area	
<u>5/8" x 3/4" Meter:</u>	
First 1,000 gallons Next 9,000 gallons Next 20,000 gallons All over 30,000 gallons	\$10.90 minimum bill 3.90 per 1,000 gallons 3.10 per 1,000 gallons 2.50 per 1,000 gallons
1" Meter:	
First 5,000 gallons Next 5,000 gallons Next 20,000 gallons All over 30,000 gallons 2" Meter:	\$26.50 minimum bill 3.90 per 1,000 gallons 3.10 per 1,000 gallons 2.50 per 1,000 gallons
First 40,000 gallons All over 40,000 gallons	\$133.00 minimum bill OF KENTUCKY 2.50 per 1,000 gallons EFFECTIVE
·	PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Grade Commission
DATE OF ISSUE September 19, 1994	DATE EFFECTIVE September 19, 1994
SSUED BY Beatrice Bingham Name of Officer	TITLE Chairperson
Issued by authority of an Order of the Puin Case No. 94-323 dated September 19,	ublic Service Commission of Kentucky

Form for filing Rate Schedules	For A Portion of Southeast Knox C Community, Town or City
	P.S.C. NO3
DEWITT WATER DISTRICT Name of Issuing Corporation	Revised SHEET NO. 2
	Revised SHEET NO. 1
CLASSIFICA	ATION OF SERVICE
	RATE PER UNIT
TAP O	ON FEES
5/8"x3/4" Meter 1" or Larger Meter Fire Hydrant	Actual Cost
•	
•	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
	JUN 2 0 1992
	PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Howard faller
	PUBLIC SERVICE COMMISSION MANAGER
	DATE EFFECTIVE May 26, 1992 TITLE Chairperson
ISSUED BY Beatrece Binghan Name of Officer	

oro	for filing Rate Schedules	For A Portion of Southeast Knox Community, Town or City
		P.S.C. NO
	DEWITT WATER DISTRICT	Revised SHEET NO. 3 CANCELLING P.S.C. NO. 2
me	e of Issuing Corporation	Revised SHEET NO. 1
	CLASSIFICAT	CION OF SERVICE
		RATE PER UNIT
	SPECIAL CHARG	
	Penalty of 10% added to all unperfrom date of bill.	
•	A Deposit of not more than two-twomer's estimated annual bill.	elfths (2/12) of the custo-
	A Service Charge of \$20.00 for a ficient funds by the bank.	check returned for insuf-
	A Service Charge of \$20.00 for a it has been turned off for (a) Customer's request.	reconnecting a meter after Non-payment or (b) at the
	A Service Charge of \$20.00 for original reading is found to be co	re-reading a meter if the prrect.
	A Charge of \$15.00 for testing a request unless the meter is four or more, or has not been tested interval required by 807 KAR 5:066	nd to be two percent fast within the periodic test
		PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
		JUN 2 0 1992
D.A	TE OF ISSUE May 26, 1992	PURSUANT TO 807 KAR 5:011. DATE EFFECTIVESECTIVES (1) 26 / 99
	SSUED BY Bratises Buichian	TITLE PUBLIC SERVICE COMMISSION MANAGER

Form for filing Rate Schedules	For A Portion of Southeast Knox C Community, Town or City
	P.S.C. NO3
DENTAGE IN COLUMN	Original SHEET NO. 4
DEWITT WATER DISTRICT Name of Issuing Corporation	CANCELLING P.S.C. NO. 2
or resulting corporation	N/A SHEET NO. N/A
CLASSIFICATION O	OF SERVICE
	RATE PER UNIT
BLANK BILL CARD FORM	·
Payment due on or before % PENALTY	
added after above date. Service will be discontinued, if payment not received by DATE DATE PREVIOUS PRESENT GALLONS CODE AMOUNT FROM TO READING READING USED CODE	TO:
ACCOUNT METER AMOUNT	DATE DUE AMOUNT DUE
NUMBER SIZE NOW DUE	
CODES: W. WATER GB-GARBAGE TX-STATE TAX ST, SC, SW, CY, CO - SCHOOL TAXES PN - PENALTY S - SEWER MS - MISC. CHARGES GS - GAS UB - UNPAID BALANCE	j. –
KEEP THIS PORTION FOR YOUR RECORDS	PUBLIC SERVICE COMMISSION OF KENTUCKY RETURN THIS PORTION WITH PARTHECTIVE
	JUN 2 0 992
ATE OF ISSUE May 26, 1992	DATE EFFECHREUANT TO 807 KAR 5:91992
SSUED BY Blatrice Bugham. Name of Officer	TITLE BY GEOGRAPHICS PUBLIC SERVICE COMMISSION MANAGER
ssued by authority of an Order of the Publi n Case No dated	c Service Commission of Kentucky

DEWITT WATER DISTRICT

P. O. Box 8

Artemus, Kentucky 40903

RULES AND REGULATIONS

PAGE NUMBER	SECTION NUMBER	SUBJECT
1	135678910	SCOPE Revisions Conflict Application for Service Point of Delivery Non-Standard Service Customer's Service Line Ownership of Main, Services Discontinuance of Service by District Billing Discontinuance of Service by Customer
5 6 9 10 10 10 11	12 13 14 15 16 17 18 19	Reconnection Fee Deposit Adjustment to Erroneous Meter Meters Failure of Water Meter Right of Access Interruption of Service Backflow Preventors Cross-Connection
12 12 12 13 13 14 14 15	22 23 24 25 26 27 28 29 30	Relocation of Water Facility Damage to District's Water System Additional Load Notice of Trouble Water Main Extensions Complaints Sale of Water Special Charges Special User Agreements Fire HydrantsSchedule of Special Service ChargesMonitoring of Customer Useage
. 0 = = = = = =		DIED IN SERVICE COMMISSION

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: May felle Public Service Commission Manager

	FOR A Portion of Southeast Knox Co.
	P.S.C. Ky. No. 2
	Revised Sheet No. 1
DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
	Original Sheet No. 1
RULES ANT	RECHIATIONS

These Rules and Regulations govern the furnishing of water service by Dewitt Water District hereinafter referred to as the District and apply to all service received from the District. No employee or individual commissioner of the District is permitted to make an exception to these Rates, Rules, or Regulations. These Rules and Regulations are to be in effect so long as they are not in conflict with the Kentucky Public Service Commission's Rules and Regulations (807 KAR 5:001-5:0076). The District is subject to all Rules and Regulations of the Kentucky Public Service Commission.

1. Scope

This Schedule of Rules and Regulations is a part of all contracts for receiving water service from the District, and applies to all service received from the District whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the District's Schedule of Rates and Charges shall be kept open to inspection at the office of the District. The rules are promulgated under direction and authority granted pursuant to Chapter 5 of Kentucky Administrative Regulations (807 KAR 5). The aforesaid rules and regulations are hereby adopted and included the same as if herein written.

2. Revisions

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time by either of the two (2) following methods:

- A. By order of the Kentucky Public Service Commission upon formal application by the District, and after hearing as provided by Commission Regulation set forth in 807 KAR 5:011.
- B. By issuing and filing on at least thirty (30) days notice to the Kentucky Public Service Commission and the public all proposed changes in the Rules and Regulations, as provided by Commission Regulations set forth in 807 KAR 5:011.

PUBLIC SERVICE COMMISSION MANAGER

KAR 5:011.	PUBLIC SERVICE COMMISSION
DATE OF ISSUE May 26, 1992	DATE EFFECTIVE May 26 1992
Month Day Year	Month Jun 2 Happy Year
Name of Officer Bingham	Title PURSUANT AND SPECIAL SOLL
	SECTION 9 (1)

				FOR A Portion o	of Southeast Knox	C
				P.S.C. Ky. N	102	
Y	•			Revised Sh	eet No. 2	
	DEWITT WATER DIS	STRICT		Cancelling P.S.	C. Ky. No. 1	
				Original Sh	neet No2	
		RULES	AND 1	EGULATIONS		_

3. Conflict

In case of conflict between any provisions of any rate schedule and the schedule of rules and regulations, the rate schedule shall apply. Also, should the rules contained herein conflict with rules in effect under 807 KAR 5, the provisions of 807 KAR 5 shall take precedence over those contained herein.

4. Application for Service

Any person, firm, agency or governmental entity within the current boundary of the District may request service. Applications for service must be in writing on a form approved by the District.

Each applicant for service shall be required to execute and sign the District's standard application for water service before service is supplied by the District. A 5/8"x3/4" meter shall be the standard customer service meter and should be installed at all points of service unless the customer provides sufficient justification for the installation of a larger meter.

5. Point of Delivery

The point of delivery is the point where the meter or vault is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer. The District reserves the right to determine the location of point of delivery with full regard to those wishes of the prospective customer.

6. Non-Standard Service

Each prospective customer requiring a non-standard MASSON ice (other than a 5/8"x3/4" meter) shall present of KENTUCKY District sufficient justification for same.

JUN 20 1992

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PURSUANT TO 807 KAR 5:011
DATE EFFEGTIVE COMPANSION MATAGET YEAR
Chairperson Dewit, Ky.

	FOR A Portion of Southeast Knox Co
	P.S.C. Ky. No. 2
	Revised Sheet No. 3
DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
	Original Sheet No. 3
RULES	AND REGULATIONS

7. Customer's Service Line

All service lines beyond the metering point should be installed of material consisting of copper, galvanized, or PVC pipe with rating not less than 200 psi. The size of the service line beyond the point of delivery should not be less than 3/4" except under unusual circumstances which shall be clearly defined. The District will not set a meter at a point that does not deliver 30 psi at the meter.

Should an applicant desire a higher pressure due to his location or need, he may make provision for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the District. The District reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on District's system.

8. Ownership of Mains, Services & Appurtenances

All mains, fire hydrants, valves, crossings and other appurtenances are and shall remain the property of the District, whether installed by the District or the customer.

All service lines from main to meter with appurtenances shall be and remain the property of the District, whether installed by the District or the customer.

The customer shall install, own and maintain his service line from meter and/or point of delivery as defined herein.

9. Discontinuance of Service by District

Water service may be discontinued by the District for any violation of any rule, regulation, or condition and especially for any of the following reasons.

A. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water. Customer will be notified within 24 hours as to the reason for disconnection.

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DATE OF ISSUE	Mory	26	1992	DATE EFFEC	TIVE	mark	~26002	199	2
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N	ame of Off	icer	1	Title	7	SECT	WAS THE		
					BY	:	COMMISSION M	ZANAGER	

	FOR A Portion of Southeast Knox Co
	P.S.C. Ky. No2
	Revised Sheet No. 4
DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
-	Original Sheet No. 4
	RULES AND REGULATIONS

- B. Resale of water.
- C. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in a suitable state of repair.
- D. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others.
- E. Connection, cross-connection, or permitting the same, of any separate water supply to premises which receive water from the District.
- F. Non-payment of bills., but not prior to five days after deliverance of termination notice.
- G. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off or refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.

10. Billing

Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the "User's Agreement" unless a change of address has been filed in writing with the District; and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

Bills for water service are due and payable at the Office of the District, located on Hwy. 930 between Artemus and Himyar, Kentucky. The past due date shall be the tenth (10th) day after the date of issue. Bills will be dated and mailed on or about the last day of each month, with payment due by the tenth day of each month.

A bill not paid on or before the tenth shall be deemed delinquent. When a bill has been delinquent for a period of ten (10) days,

	RUBLIC SERVICE COMMISSION	
DATE OF ISSUE Month / Day Year	DATE EFFECTIVE MOOF KENTUCKY	2_
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Name of Officer	- Chara JUN & 1992/ Co	,
wante of officer	PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Local Salle	

PUBLIC SERVICE COMMISSION MANAGER

		A Portion of Southeast Knox Co.
		P.S.C. Ky. No. 2
		Revised Sheet No. 5
	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
		Original Sheet No. 5
	RULES AN	D REGULATIONS
	notice of said delinquency, discontinue service ten days such bill is paid prior to a delinquent bill is not pai final notice, the water suppl without further notice; providance of service, there is deliented to discontinue se by a physician, a registered in the opinion of the certiaggravate an existing illness service shall not be discontinue when the other living arrangement	delinquent customer a written final and of the intent of the District to after the date of such notice unless the expiration of such ten days. If d within ten days after date of such y to the customer may be discontinued ded, however, if, prior to discontinuivered to the District, or its employee rvice, a written certificate signed nurse, or public health officer that, ifier, discontinuance of service will or infirmity of the affected premises, inued until the affected resident can sor until ten (10) days elapse from eccipt of said certification, whichever
1.	Discontinuance of Service by Cus	stomer
	to discontinue the water server must give notice of discontinuous of the District at least three the customer desires to discontinuous writing is not given, a customer desires.	his/her contract terms and desiring ice to his/her premises for any reason cance in writing at the business office e (3) days prior to the date on which continue service. If such notice in omer shall remain liable for all water his premises by the District until District.
2.	Reconnection Fee	
	non-payment of delinquent bil for reconnection of water se	he customer has been discontinued for ls, a charge of \$20.00 will be made ervice, but the reconnection will not bills and other charges, if any, owed have been paid.  PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
<del></del>		JUN 2-0 1992
	OF ISSUE May 24, 1992  Month Day Year  ED BY Beatrice Brighan	DATE EFFECTIVE PUBSUAND TO 807 KAR 5:011.  Month DECTION SALE  BY: PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY Beatrice Bingham
Name of Officer

		FOR A Portion of Southeast Knox C
		P.S.C. Ky. No. 2
_		Revised Sheet No. 6
•••	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
		Original Sheet No. 5
	RULES	AND REGULATIONS
<u> </u>		

#### DEPOSITS

The District may require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 74.050, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment recond for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

- 1. Previous payment history with the District. If the customer has no previous history with the District, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
  - 2. Whether the customer has an established income or line of credit.
- 3. Length of time the customer has resided or been located in the area.
  - 4. Whether the customer owns property in the area.
- 5. Whether the customer has filed bankruptcy proceedings within the last seven years.
- 6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated

					PUBLIC SERVICE COMM OF KENTUCKY EFFECTIVE	ISSION
DATE OF ISS	Month /	26, ) Day	1992 Year	DATE EFFECTIVE	Mgg 224992	1992 Year
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PUBLIC SERVICE COMMISSION MANAGER

	FOR A Portion of Southeast Knox C
	P.S.C. Ky. No2
	Revised Sheet No. 7
DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
	Original Sheet No. 5
RULES AN	REGULATIONS
DEPOSIT	'S CONTINUED
eposit on account differs from the or a residential customer or 10 po se District may collect any underpa	the customer's actual usage. If the recalculated amount by more than \$10.00 ercent for a non-residential customer, syment and shall refund any overpayment is bill. No refund will be made if the time of the recalculation.
•	
	PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
	OF KENTUCKY EFFECTIVE
	OF KENTUCKY EFFECTIVE  JUN 2 0 1992  PURSUANT TO 807 KAR 5:011,
	OF KENTUCKY EFFECTIVE  JUN 2 0 1992  PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
	OF KENTUCKY EFFECTIVE  JUN 2 0 1992  PURSUANT TO 807 KAR 5:011,
	OF KENTUCKY EFFECTIVE  JUN 2 0 1992  PURSUANT TO 807 KAR 5:011, SECTION 9 (1)  BY: Storag Salle
TE OF ISSUE May 26, 1992	OF KENTUCKY EFFECTIVE  JUN 2 0 1992  PURSUANT TO 807 KAR 5:011, SECTION 9 (1)  BY: Linear Faller
TE OF ISSUE May 26, 1992  Month Day Year  SUED BY Beatrice Prinham.	OF KENTUCKY EFFECTIVE  JUN 2 0 1992  PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY:

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		FOR A Portion of Southeast Knox Co
,		P.S.C. Ky. No2
•		Revised Sheet No. 8
	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No1
		Original Sheet No. 5
	RULES AND	REGULATIONS

# 13. (Continued)

# EQUAL DEPOSITS

All Customers will pay equal deposits in the amount of \$40.00. This amount does not exceed the average bill of residential customers served by the District and is equal to 2/12 of the average annual bill.

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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DATE OF ISS		26,	1992	DATE EFFECTIVE	May	26,	1992
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SUED BY	Beatric	e- 10	Singham	- Chairpen	ign	Oeu	itt by.
	Name of Of	ficer		Title /	/	Address	1

	FOR A Portion of Southeast
	P.S.C. Ky. No2
	Revised Sheet No. 9
DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No.
<b>-</b>	Original Sheet No.
	RULES AND REGULATIONS

# 14. Adjustment Relative to Erroneous Meter

If a meter is inaccurate in excess of 2%, upon required periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustments shall be made in the customer's water bills as follows:

- If test results on a customer's meter show an average error greater than 2 percent fast or slow, or if a customer has been incorrectly billed for any reason, the utility shall immediately determine the period during which the error has existed, and shall recompute and adjust the adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. The utility shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if If that data is applicable, and historical usage data for the customer. not avaiable, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the commission shall determine the issue. all instances of customer overbilling, the customer's account shall be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. utility shall not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.
- B. If the result of such tests necessitates making a refund or

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 20 1992

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Name of Officer Dingham	- (Chairpon	em,	Lewco	Key.
	- +	,	Address	/

		FOR A Portion of Southeast Knox Co
÷		P.S.C. Ky. No2
		Revised Sheet No. 10
<u> </u>	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
		Original Sheet No. 7
4110ga	RULES	AND REGULATIONS
	writing of the percentage	the customer shall be notified in of error, fast or slow, the date(s) nt of charge or credit to be shown ng.
15.	Meters	
	expense of the District, and approve the size and type of of the District to test each a Commission Regulation 807 KA request of any customer, the	ed, renewed, and maintained at the the District reserves the right to meter used. It shall be the policy rater meter pursuant to Public Service R 5:066. In addition, upon written meter servicing such customer shall suant to Public Service Regulation.
16.	Failure of Water Meter	
_	Service Commission Regulations er, the District will estima	n error, the customer's bill will be section 14 herein per Kentucky Public. Where a meter has ceased to regist-te the monthly bill of the customer is replaced. The estimated bill will month's usage.
17.	Right of Access	
	repair, or remove its water li property with the right of in erty. The District's duly a duly authorized employee of proper credentials and identiupon all properties for the	ermit the District to lay, maintain, nes that are located on the customer's gress-and-egress over customer's proputhorized representative and/or other the State Health Department bearing ification shall be permitted to enter purpose of inspection, observation, ting in accordance with the provisions
18.	Interruption of Service	PUBLIC SERVICE COMMISSION
	The District will use reasona ice, but shall not be liable	PUBLIC SERVICE COMMENT  PUBLIC
****		JUN 2 0 1992
D	ATE OF ISSUE Move 26, 1992  Month Day Ye	DATE EFFECTIVE MOROSULANDID SOF WAR 5:011

SSUED BY Beatrice C Name of Officer

DEWITT WATER DISTRICT    Revised   Sheet No.   11			FOR A Portion of Southeast Knox Co.
DENITT WATER DISTRICT  Cancelling P.S.C. Ky. No. 1  Original Sheet No. 8  RULES AND RECULATIONS  or property resulting from interruptions in service, excessive or inadequate water pressure. The District does hereby explicitly state that its system is one for rural domestic consumption and that its allowance of connections to its system for fire protection whether by design or implication is only for such benefit as a customer may be able to derive from such connection.  The District system is not designed nor intended for use for fire protection in any manner whatsoever. Any customer using same for fire protection does so at his/her own full and sole responsibility.  The District shall in no event be held responsible for any claim made against it by reason of breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the District may be deemed necessary.  The District shall make all reasonable efforts to eliminate interruption of service and when such interruption occurs will endeavor to restore service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.  19. Backflow Preventors  Special services and fire connections shall have backflow preventors of a type approved by the District, installed at the cost of the customer or applicant for service.  Cross-Connection  Kentucky Department of Health, Kentucky Public Service Commission and these Rules and Regulations do hereby explicitly state that cross-connection of the District's system with any pressentation of the District's system with any pressentation of the District's system with any pressentation of the District's system with any pressentation.  OF KENIDGAY  EFFECTIVE  DATE OF ISSUE  MONTH TO BAY			P.S.C. Ky. No
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DATE OF ISSUE  May 26, 1992  Month Day Year  District Saystem with any PUBLICATION SHOW SECTION 9 11992  Month Day Year  Month May 26, 1992  Month Day Year  Month May 26, 1992  Month May 27  Month May 26, 1992	20.	Cross-Connection	
District may, at the request of a customer or other person relocate,  DATE OF ISSUE May 26, 1992  Month Day Year DATE EFFECTIVE May SECTION 9 1799 2  MONTH Day Year		cross-connection of the Dist	rict's system with any PUBLIC SERVIST COMMISSION OF KENTUCKY
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DATE OF ISSUE May 26, 1992 DATE EFFECTIVE May SECTION 9 1)792  Month Day Year Month Residence		District may, at the request o	of a customer or other person relocate,
Month Day Year Month Month Menth Vear	- I	DATE OF ISSUE May 210, 199	
PUBLIC SERVICE COMMISSION MANAGER		Month Day Ye	
Name of Officer Title Address	,		

		FOR A Portion of Southeast Knox Co
		P.S.C. Ky. No. 2
		Revised Sheet No. 12
···-	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
•		Original Sheet No. 9
<del></del>	RULES AND R	EGULATIONS
	change or modify existing District enances. Same shall reimburse District cost including appropriate legal, overhead costs.	trict for such changes at actual
2.	Damage to District's Water System	
	No person shall maliciously, willfudestroy, uncover, deface, or tamper or equipment which is a part of person violating this provision shand/or discontinuation of water of repairing or replacing the pipe	with any structure appurtenance, the District's water works. Any all be subject to immediate arrest service and shall pay the cost
	Any person, firm or organization the District's distribution main the District to indicate location by the District of same does not responsibility and liability for and loss resulting from any act of agent.	or appurtenances may request on of same. However, indication relieve such person of complete any and all damages. liability
•	Additional Load	
	The service connection supplied has a definite capacity, and no connected thereto will be allowed Failure to give notice of addit obtain the District's consent for liable for any damage to any of caused by the additional or change	addition to the equipment or load except by consent of the District. ions or changes in load, and to same, shall render the customer the District's lines or equipment
24.	Notice of Trouble	
	The customer shall notify the Disice be unsatisfactory for any reastrouble or accidents affecting the	on, or should there be any defects
<b>2</b> 5.	Water Main Extension	OF KENTUCKY EFFECTIVE
<del>4</del>	Any person desiring an extension	
DAT	TE OF ISSUE May 26, 1992  Month Day Year	DATE EFFECTIVE MONTH SECTION 9 (1) Year

N.MANAGER

Name of Officer Singham

		Non-
	Circulating	Circulating
l inch nominal size	150 feet	100 feet
11/2 inch nominal size	300 feet	200 feet
2 inch nominal size	500 feet	250 feet

In the case of rural water lines, where hydraulic studies indicate they can comply with Section 6(1) and can provide adequate flow of water to serve the peak requirements of customers, the above maximum extension lengths may be

extended with approval of the commission.

(b) Fire protection. Specifications, location, installation, and the responsibility for the maintenance of fire hydrants, public and private fire protection facilities, connecting mains, and their ownership may be subject to negotiation between the utility and the applicant. Fire hydrants and public and private fire protection facilities shall be installed as required by the utility and when owned by the utility shall be subject to such conditions as the commission may impose, based upon the compensation received for this service.

(3) Transmission systems. The transmission pipe lines from sources of supply shall be designed to deliver in combination with related storage facilities and to the limits of the capacity of those sources of supply the maximum requirements of that portion of the system which is dependent

dent upon such transmission pipe lines.

(4) Water supply requirements. The quantity of water delivered to the utility's distribution system from all source facilities shall be sufficient to supply adequately, dependably and safely the total reasonable requirements of its customers under maximum consumption, and shall be determined so as to maintain the specified pressures as required by Section 6(1).

- (5) Materials. Metallic and non-metallic materials may be used separately and in combination to construct component parts of a water system including, but not limited to, conduits, pipes, couplings, caulking materials, protective linings and coatings, services, valves, hydrants, pumps, tanks and reservoirs, provided:
- (a) The material shall have a reasonable useful service
- (b) The material shall be capable of withstanding with ample safety factors the internal and external forces to which it may be subjected in service.
- (c) The material shall not cause the deterioration of the potability of the water supply.
- (d) Materials and equipment shall be so selected as to mitigate corrosion, electrolysis and deterioration.

Section 12. Extension of Service. (1) Normal extension. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more and provides a guarantee for such service.

(2) Other extensions:

(a) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility may if not inconsistent with its filed tariff require the total cost of the excessive footage over fifty (50) feet per customer to be deposited with the utility by the applicant or the applicants, based on the average estimated cost per foot of the total extension.

(b) Each customer receiving service under such extension

will be reimbursed under the following plan: Each year for a period of not less than ten (10) years, which for the purpose of this rule shall be the refund period, the utility shall refund to the customer or customers who paid for the excessive footage the cost of fifty (50) feet of the extension in place for each additional customer connected during the year whose service line is directly connected to the extension installed and not to extensions or laterals therefrom, but in no case shall the total amount refunded exceed the amount paid the utility. After the end of the refund period, no refund will be required to be made.

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(3) An applicant desiring an extension to a proposed real estate subdivision may be required to pay the entire cost of the extension. Each year for a period of not less than ten (10) years the utility shall refund to the applicant who paid for the extension a sum equal to the cost of fifty (50) feet of the extension installed for each additional customer connected during the year but in no case shall the total amount refunded exceed the amount paid to the utility. After the end of the refund period from the completion of the extension, no refund will be required to be made.

(4) Nothing contained herein shall be construed to prohibit the utility from making extensions under different arrangements provided such arrangements have been ap-

proved by the commission.

(5) Nothing contained herein shall be construed as to prohibit a utility from making at its expense greater extensions than herein prescribed, should its judgment so dictate, provided like free extensions are made to other customers under similar conditions.

(6) Upon complaint to and investigation by the commission a utility may be required to construct extensions greater than fifty (50) feet upon a finding by the commission that such extension is reasonable.

Section 13. Service Connections. (1) Ownership of service:

(a) Utility's responsibility. In urban areas with well-defined streets the utility shall furnish and install at its own expense for the purpose of connecting its distribution system to the customer's premises that portion of the service line from its main to and including the curb box, if curb box is used, otherwise to the curb stop. The curb stop may be installed at a convenient place between the property line and the curb. All services shall include a curb stop.

(b) Customer's responsibility. The customer shall furnish and lay the necessary pipe to make the connection from the curb stop to the place of consumption and shall keep the service line in good repair and in accordance with such reasonable requirements of the utility as may be in-

corporated in its rules and regulations.

(2) Location of service. The customer's service line shall extend to that point on the curb line easiest of access to the utility from its distribution system. When a reasonable doubt exists as to the proper location of the service line, the utility shall be consulted and its approval of the location secured.

Section 14. Measurement of Service. (1) Metering. All water sold by a utility shall be upon the basis of metered volume sales except that the utility may at its option provide flat rate or estimated service for the following:

(a) Temporary service where the water used can be readily estimated.

(b) Public and private fire protection service.

		FOR A Portion of Southeast Knox Co.
		P.S.C. Ky. No. 2
		Revised Sheet No. 13
<u></u>	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No1
		Original Sheet No. 10
	RULES AND RE	GULATIONS
	request in writing, in a form approaxtension.	oved by the District, for such
	The District shall construct water maity and procedure stipulated in Publi 807 KAR 5:006 and any extension masubject to refund as outlined in said	ic Service Commission Regulation ade under this option shall be
	The applicant must execute a contraction on form approved by the District	et and agreement for line exten-
	Extendor applicant is hereby notifiand regulations pertaining to fees of service requested shall be paid in	<b>applicable to size and type</b>
26.	Complaints	
	Complaints may be made to the operate may be appealed to the District Main writing within ten days of date of the nature of the complaint and of the District's managers or oper Public Service Commission in accordance Service Commission toll free number	anagers. Such appeal shall be of decision by operator, stating supporting evidence. Decisions ator may be brought before the ance with 807 KAR 5. The Public
27.	Sale of Water	
	Water furnished by the District may by the customer's household or busing agreements. The customer shall no use of such water to any authorized	ness, subject to special service of sell. donate, give or allow
28.	Special Charges	
	Special charges may be assessed to to meter rereads, and meter tests at the A. A charge of \$20.00 will be meter the District by the bank.	ne specified charges shown below: ade for each check returned to public SERVICE COMMISSION
<del></del>	B. A charge of \$20.00 will be made mer's request unless such re	read reveals that the initial
	TE OF ISSUE May 26, 1992  Month Day Year  SUED BY Clatrice Benghame  Name of Officer	DATE EFFECTIVE May 867 KAR 5.017  RIGHELLANT TO 607 KAR 5.017  SECTION 9 (1)  Charactan By Grant MANAGER  PUBLIC SERVICE COMMISSION MANAGER

			FOR A Portion of Southeast Knox Co.	
	*		P.S.C. Ky. No. 2	
	1		Sheet No. 14	
<u></u>		DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1	
,			Original Sheet No. 11	
•		RULES AND	REGULATIONS	
		reading was erroneous. No ch	arge shall be made if the initial	
	c.	test is made at the custome found to be faulty. No charge	made for a meter test when such it's request unless the meter is shall be made for a faulty meter, shall be made in accordance with Regulations.	
29.	Spe	ecial User Agreements for Non-St	andard Service	
	Eac	ch applicant for non-standard service an agreement for special ser	service shall execute to the Dis-	
30.	Fir	re Hydrants		
	Cu: Wi	stomers desiring installation th the District for installation	of a fire hydrant may contract at the customer's expense.	
	A 1	A monthly charge for a fire hydrant is \$15.00.		
Water mains not designed to carry fire-flows shall not have hydrants connected to them. The District is not responsible nor does it guarantee, any minimum pressure at these hydra other than the minimum pressure required by the Public Ser Commission for distribution lines. Any damage to the distributions, resulting from excessive pumping pressure applied by fire fighting unit will be the liability of that unit.		District is not responcible for, imum pressure at these hydrants, required by the Public Service Any damage to the distribution pumping pressure applied by any		
			PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	
		•	JUN 2 0 1992	
		•	PURSUANT TO 807 KAR 5:011. SECTION 9 (1)	
			BY: SERVICE COMMISSION MANAGER	
D/	ATE C	Month Day Year	DATE EFFECTIVE May 26 1992  Nonth Day Year	
بحر	SUEI	Name of Officer Singhame	Charperson, Devite, Ken.	
		neue of otities ()	TITLE! Address / //	

	FOR A Portion of Southeast Knox Co
•	P.S.C. Ky. No2
•	Original Sheet No. 15
DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No. 1
	Original Sheet No. 12
RL	JLES AND REGULATIONS
\$CHEDULE O	P SPECIAL SERVICE CHARGES
The following charges for a	special services shall be made:
except that there shall	harge A charge of \$20.00 shall be made actions made during regular working hours, I be no connection charges made for servestallation of facilities.
2. Meter Reading Recheck (	Charge. A charge of: \$20.00 shall be scheck a meter reading when the customer be rechecked for a correct reading and
is not more frequent test shows the meter to of \$15.00 charge shall ly. If the periodic	est and payment of \$15.00 the customer tested provided request by the customer than once each twelve months. If such to be more than two percent fast, a refund to be made and the bill adjusted accordingtesting requirement of 807 KAR 5 has not r tested, no charge will be made for the ults of the test.
4. PSC Meter Test Complaine request a meter test Public Service Commiss	nt. Any customer of the District may by written application to the Kentucky ion.
5. Contribution in Aid of tion fee is based on ment as noted below:	Construction. The established contributhe size of the installed metering equip-
5/8"x3/4	4" Meter\$300.00
1 Inch a	and Larger MetersActual CopUBLICESERVIGECOMMISSION
; Fire Hyd	OF KENTUCKY  GrantActual Cost of EFFECTIVE lation
	JUN 20 1992
TE OF ISSUE May 26, Month Day	PURSUANT 10 807 KAR 5.011.  1992 DATE EFFECTIVE May SECTION 9 (1992  Year Month Mandalle Year
SUED BY Beatrice Bu	PUBLIC SERVICE COMMISSION MANAGER
Name of Officer	Ti+la

		A Portion of Southeast Knox
•		P.S.C. Ky. No. 2
		Original Sheet No. 16
<u> </u>	DEWITT WATER DISTRICT	Cancelling P.S.C. Ky. No.0
		N/A Sheet No. N/A

# RULES AND REGULATIONS

#### MONITORING OF CUSTOMER USEAGE

At least once annually the District will monitor the usage of each customer according to the following procedure:

- The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
- 2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers no further review will be done.
- 3. If the annual usages differ by twenty percent or more and cannot be attributed to a readily identified common cause, the District will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
- 4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
- 5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
- 6. The District will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

  PUBLIC SERVICE COMMISSION
  OF KENTUCKY

In addition to the annual monitoring, the District will immediate immediate of its on-going meter reading or billing processes or customer inquiry.

JUN 20 1992

DATE OF ISSUE May 26, 1992	PURSUANT TO 807 KAR 5:011.  DATE EFFECTIVE MOSECTION (1) / 9 2
Month / Day Year	Month La Day le Year
ISSUED BY Blatzice Bingham	Chairperson Public SERVICE COMMISSION MANAGER
Name of Officer / Tit	le / Address / //

#### CONTRACT FOR WATER SERVICE

DATE	
NAMEADDRESS	
PHONE	
SOCIAL SECURITY OR OTHER I.D. N	O.
Application for water service i undersigned and the ing stipulations and agreements	Water District with the follow-

- 1. Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.
- 2. The applicant agrees to pay a \$ ___meter deposit, which will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full. In case of a new service a \$ ____tap fee is paid in advance. Tap fees are not refundable.
- 3. One household may be served by one meter. The District reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.

  PUBLIC SERVICE COMMISSION
- 4. Water District employees, possessing proper identificar-KENTUCKY tion have right of egress and ingress for meter reading, mainEFFECTIVE tenance and repair activities as they are warranted.
- 6. The water customer is responsible for water service COMMISSION MANAGERlines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the customer.
- 7. Customer service lines and connections must be inspected by Water District personnel to insure against cross-connections and inadequate materials for drinking water.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEWITT WATER DISTRICT
P.O. BOX 8
ARTEMUS, KENTUCKY 40903
606-546-5300

JAN 19 1996

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1) BY: Oorden C. Heel

FOR THE PUBLIC SERVICE COMMISSION

LETTER OF APPROVAL FOR WATER SHORTAGE RESPONSE PLAN

On November 8th 1995 the Dewitt Water District Commissioners read and approved the Water Shortage Response Plan submitted to them by Aqua/KWS, Inc. This same plan will be submitted to the Public Service Commission for approval.

James M. Bingham, Chairman

JAN 19 1996

# WATER SHORTAGE RESPONSE PLAN

### DEWITT WATER DISTRICT

BY: Oudan C. Teel
FOR THE PUBLIC SERVICE COMMISSION

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

#### INCLUDING POPLAR CREEK AREA

- Section 1. Purpose. The purpose of this plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the DEWITT WATER DISTRICT in the event a shortage is declared.
- Section 2. **Definitions.** These terms are applicable only for this plan unless specifically noted.
  - (a) "Customer" shall mean any person or entity using water for any purpose from the DEWITT WATER DISTRICT water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
  - (b) "Raw Water Supplies" shall mean all water potentially available to persons in the DEWITT WATER DISTRICT.
  - (c) "Treated Water" shall mean water that has been introduced by the DEWITT WATER DISTRICT into its water distribution system, including water offered for sale. Use of treated water are classified as follows:

#### (CLASS 1) Essential Water Uses:

The following uses of water, listed by site or user type, are essential.

#### Domestic:

Water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

#### Health Care Facilities:

Patient care and rehabilitation, including related filling and operation of swimming pools.

1

Water Hauling:

JAN 19 1996

Sale of domestic use where not reasonably available elsewhere.

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Public Use:

BY: <u>Condent C. Mael</u>
FOR THE PUBLIC SERVICE COMMISSION

Firefighting, Health and public protection purposes, if specifically approved by health officials.

# (Class 2) Socially or Economically Important Uses:

The following uses of water, listed by site or user type, are socially or economically important.

<u>Domestic</u>: Personal, in-house water use including kitchen, bathroom and laundry.

<u>Water Hauling</u>: Non-Domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Use:

Commercial car and truck washes,

Laundromats

Restaurants, clubs and eating places.

Schools, churches, motels/hotels and similar commercial establishments.

**Outdoor Non-Commercial Watering:** 

Minimal watering of vegetable gardens,

Minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

Agricultural irrigation for the production of food and fiber or the maintenance of livestock,

Watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,

Watering by commercial nurseries at a minimum level necessary to maintain stock,

Watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation, PUBLIC SERVICE COMMISSION

OF KENTUCKY

EFFECTIVE

Watering of woody plants where necessary to preserve them,

Minimal watering of golf course greens.

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Recreational:

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Operation of municipal swimming pools and residential pools that serve more commission than 25 dwelling units.

# Air Conditioning:

Refilling for startup at the beginning of the cooling season,

Makeup of water during the cooling season,

Refilling specifically approved by health officials where the system has been drained for health protection or repair services.

#### (Class 3) Non-Essential Uses:

Any waste or water, as defined herein, is not-essential. The following uses of water, listed by site or user type, are non-essential.

#### Public Use:

Use of fire hydrants (excluding Class 1 and Class 2 used), including uses of sprinkler caps, testing fire apparatus and fire department drills,

Flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

#### Commercial and Civic Use:

Serving water in restaurants, clubs, or eating places, except by customer request,

JAN 19 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and mail also

# **Ornamental Purposes:**

Fountains, reflecting pools and artificial waterfalls.

#### **Outdoor Non-Commercial Watering:**

Use of water for dirt control or compaction,

Watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,

Washing sidewalks, walkways, driveways, parking lots, tennis courts and other hard-surface areas,

Washing down buildings or structures for purposes other than immediate fire protection,

Flushing gutters or permitting water to run or accumulate in any gutter or street.

#### Outdoor Commercial or Public Watering:

Expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,

Use of water for dirt control or compaction,

Watering of lawns, parks, golf courses fairways, playing fields and other recreational areas.

Washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas

Washing down buildings or structures for purposed other than immediate fire protection,

Flushing gutters or permitting water to run or accumulate in any gutter or SERVICE COMMISSION STREET.

OF KENTUCKY EFFECTIVE

Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

JAN 19 1996

Air Conditioning ( see also Class 2 purposes ):

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

Refilling cooling towers after draining.

BY: Order C. Kell
FOR THE PUBLIC SERVICE COMMISSION

- (D) "Base Entitlement" shall mean, the monthly usage for a customer during the same month of the preceding calendar year, or the average per customer usage for each class of service during the same month of the preceding year.
  - (e) "Curtailed entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.
  - (f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.
  - (g) Water Shortage Response Phases:
  - "Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.
  - "Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.
  - "Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.
  - (h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

- Section 3. Applicability. The provisions of this plan shall apply to all retail and wholesale customers of the DEWITT WATER DISTRICT. When implemented, this plan becomes DEWITT WATER DISTRICT'S water shortage response regulation.
- <u>Section 4. Entitlements</u>. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.
- Section 5. Determination of Water Shortage. As DWWD buys some of its water from, the City of Corbin, and the East Knox County Utility District, both should have input into this Water Shortage Plan. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (NOTE: A sample calculation page is attached as Appendix A to assist in determining overall water levels. It is important that accurate water measurements be used.) Water shortages generally occur for two reasons, a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail water shall be approved by the BOARD OF COMMISSIONERS

# Section 6. Term of Water Shortage Declaration.

Any Water Shortage declaration shall remain in effect until water supplies of service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the BOARD OF COMMISSIONERS.

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

#### A. Advisory Stage:

(1) <u>Criteria</u>: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to TEN (10) percent below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies. Or if the State Division of Water issues a Water Shortage Watch which includes the Cumberland River from which the EKCWD draws water, or the area effecting the City of Corbin.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Ording C. Neel
FOR THE PUBLIC SERVICE COMMISSION

- (2) Conservation and Curtailment Measures:
- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all not-essential (Class 3) water use.

#### B. Alert Stage:

- (1) <u>Criteria:</u> A water alert shall be declared when the amount of treated water available is projected to be up to TEN (10) percent below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. That include notices from the City of Corbin and the East Knox County Water District.
- (2) Conservation and Curtailments Measures.
- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all not-essential (class 3) water uses.
- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customers water usage in excess of curtailed entitlement at the normal rate of \$10.75 / 1000 gallons plus an excess usage charge of \$12.00 per 1,000 gallons.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JAN 19 1996

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: Corden C. neel

FOR THE PUBLIC SETVICE COMMISSION

#### C. <u>Emergency Stage:</u>

- 1. <u>Criteria</u>: A water Emergency shall be declared when the amount of treated water available is projected to be up to five (5.0) percent below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. Or conditions as imposed by the City of Corbin or the East Knox County Water District.
- 2. Conservation and Curtailment Measures:
- (a) Declare Water Shortage Emergency.
- (b) Provide proper notice to all customers and to all local new media.
- (c) Eliminate all water leaks.
- (d) Prohibit all (class 3 )used of water.
- (e) Prohibit all (class 2) used of water except domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all commercial and industrial entitlements (except health care facilities by one hundred (100) percent.
- (g) Curtail residential entitlements by the same percentage as the projected shortage.
- (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
- (I) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$17.00 per 1,000 gallons.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: Oscales C. Neel
FOR THE POLLIC SERVICE COMMISSION

### D. Rationing Stage:

1. <u>Criteria</u>: Treated water available is greater than three (3.0) percent below demand or raw water supplies are below the level necessary to meet essential needs, and in the opinion of, and /or notice from the City of Corbin and the EKCWD, the BOARD OF COMMISSIONERS shall start mandatory rationing as required to insure adequate water is available to maintain public health and safety.

2. Conservation and Curtailment Measures:

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

(a) Declare Water Shortage Rationing.

(b) Provide proper notice to all customers and to all local news media.

JAN 19 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

(c) Eliminate all water leaks.

BY: Orden C. Meel
FOR THE PUBLIC SERVICE COMMISSION

- (d) Prohibit all (Class 3) and (Class 2) uses of water.
- (e) Curtail all commercial and industrial entitlement (except health care facilities) by one-hundred (100) percent.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$24.00 per 1,000 gallons.

#### Section 8. Enforcement of Water Restriction.

Any person who violates the provisions of this plan, who fails to carry out the duties and responsibilities imposed by this plan, or who impedes or interferes with any action undertaken or ordered pursuant to this plan shall be subject to following:

(a) If the utility officials charged with implementation and enforcement of this plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within forty-eight (48) hours.

- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make finding of fact and decide whether service should continue or terminated.
- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this plan.

### Section 9. Request for Exception.

- (a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the BOARD OF COMMISSIONERS for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.
- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.
- Section 10. <u>Severability</u>. If any provision of this plan is declared invalid by the courts, the remainder of the plan and its applicability to other persons and circumstances shall not be affected by that declaration.
- Section 11. <u>Effective Date.</u> This plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JAN 19 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Orda C. Neel
FOR THE PUBLIC SERVICE COMMISSION

### APPENDIX A

### **DEWITT WATER DISTRICT**

JAN 19 1996

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Projected Demand Worksheet for ( month )		BY: Oordan C. nul	
( mo	nth ) (	year FOR THE PUBLIC SERVICE COMMISSION	
Calculations will be done at the be	ginning of each month.		
Average use in for the past 5 (last month)	years:	gpd	
Average use in for 2 years ag (last month)	go:	gpd	
Average use in for 1 year ago (last month)	:	gpd	
Average use in for current ye	ear:	gpd	
Average use in for the past 5	years:	gpd	
Average use in for 2 years ag (last month)	go:	gpd	
Average use in for 1 year ag (last month)	0:	gpd	
Usage Notes:			

Weather Notes:	EFFECTIVE
	JAN   9 19 %
	PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
Average projected use for	BY: Qualex C. Teal FOR THE PUBLIC SERVICE COLUMNSSION
Without conservation measures	gpd
With advisory conservation measures  ( reduction )	gpd
With alert conservation measures ( more than reduction )	gpd
With emergency conservation measures (more than reduction)	gpd
With rationing conservation measures ( more than reduction )	gpd

# WATER SHORTAGE RESPONSE PLAN Dewitt Water District

PECENED SUN I 8 2007 COMMISSION COMMISSION

Section 1. <u>Purpose</u>. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the <u>Dewill Dater District</u> in the event a shortage is declared.

Section 2. <u>Definitions</u>. These terms are applicable only for this Plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the <u>Dewill Water District</u>

  water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to persons in the Newitt Water District
- (c) "Treated Water" shall mean water that has been introduced by the <u>Newitt Linter District</u> into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

# Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

#### Domestic:

water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

# Health Care Facilities:

PUBLIC SERVICE COMMISSION patient care and rehabilitation, including related EFFECTIVE filling and operation of swimming pools.

# Water Hauling:

JUL 18 2001

- sales of domestic use where not reasonably PURSUANT TO 807 KAR 5.011, available elsewhere.

SECTION 9 (1)

BY Stephan Bubublic Use:

SECRETARY OF THE COMMISSION

firefighting,

health and public protection purposes, if specifically approved by health officials.

# Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

### Domestic:

 personal, in-house water use including kitchen, bathroom and laundry.

### Water Hauling:

 non-domestic, when other sources are not reasonably available elsewhere.

### Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar commercial establishments.

### Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

 agricultural irrigation for the production of food and fiber or the maintenance of livestock,

PUBLIC SERVICE COMMISSION
OF KENTUCKY watering by arboretums and public gardens of EFFECTIVE national, state, regional or community significance where necessary to preserve specimens,

JUL 18 2004 watering by commercial nurseries at a minimum level necessary to maintain stock,

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1) watering at a minimum rate necessary to establish or
BY Stephan But maintain revegetation or landscape plantings
SECRETARY OF THE COMMISSION required pursuant to law or regulation,

- watering of woody plants where necessary to preserve them,
- _ minimal watering of golf course greens.

### Recreational:

 operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

### Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

# Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

### Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

# PUBLIC SERVICE COMMISSION OF KENTUCKY OMMErcial and Civic Use:

EFFECTIVE

serving water in restaurants, clubs, or eating places, except by customer request,

JUL 18 2001

failure to repair a controllable leak,

PURSUANT TO 807 KAR 5011.

SECTION 9 (1)—

increasing water levels in scenic and recreational points and lakes, except for the minimum amount secretary of the commission required to support fish and wildlife.

### Ornamental Purposes:

fountains, reflecting pools and artificial waterfalls.

# Outdoor Non-Commercial Watering:

- - use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

# Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,
- watering of lawns, parks, golf course fairways, playing fields and other recreational areas,

### PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,

JUL 18 2007 washing down buildings or structures for purposes other than immediate fire protection,

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) -BY Stephan Bud flushing gutters or permitting water to run or accumulate in any gutter or street.

SECRETARY OF THE COMMISSION Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes):

- refilling cooling towers after draining.
- (d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

- "Curtailment" shall mean the reduction in entitlement by (f) some percentage to meet anticipated water shortages.
- Water Shortage Response Phases: (q)

"Advisory" shall mean that conditions exist indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

PUBLIC SERVICE COMMISSION Fraergency shall mean that raw or treated water supplies are below the level necessary to meet normal OF KENTUCKY needs and that serious shortages exist in the area. EFFECTIVE

that procedures mean "Rationing" shall established to provide for the equitable distribution of critically-limited raw or treated water supplies, in PURSUANT TO 807 KAR 5:010, rder to balance demand and limited available supplies, and to assure that sufficient water is available to SECTION 9 (1) y Stephano But preserve public health and safety.

SECRETARY OF THE COMMISSION Section 3. Applicability. The provisions of this Plan shall to all retail and wholesale customers of the When implemented, this Plan Dewitt Water District becomes Dewitt Water District Water Shortage Response Regulation.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (Note: A sample calculation page is attached as Appendix A to assist in determining overall water levels. important that accurate water measurements be used.) shortages generally occur for two reasons, a reduction Each of these has a available supplies or a system failure. distinct influence on the nature and duration of the conservation Official declaration of a water shortage program implemented. stage and implementation of the measures necessary to curtail water use shall be approved by the Knox Co. fiscal Court and The Dewitt Water District

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies service conditions have returned to normal. determination as to terminating a water shortage declaration shall Chairman be made by the Water District. -5-

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

### A. Advisory Stage:

(1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to 5 below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the Dewitt water Oistrict draws water. (Note: Additional conditions may be added based on local conditions.)

# (2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

### B. Alert Stage:

(1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 10 to below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

# PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

# Conservation and Curtailment Measures:

- (a) Declare Water Shortage Alert.
- JII 18 2001 (b) Provide proper notice to all customers and to all local news media.
- PURSUANT TO 807 KAR 5011. (c) Eliminate all water leaks.
- Y Stephan But (d) Prohibit all non-essential (Class 3) water uses.

-6-

- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of 3.00 per 1,000 gallons.

### C. Emergency Stage:

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 20% below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

### Conservation and Curtailment Measures:

- (a) Declare Water Shortage Emergency.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 uses of water.
- (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.

PUBLIC SERVICE COMMISSION)
OF KENTUCKY
EFFECTIVE

Curtail Residential entitlements by the same percentage as the projected shortage.

(h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.

PURSUANT TO 807 KAR 5.0(1)
SECTION 9 (1)
BY SHOPPING BUU
SECRETARY OF THE COMMISSION

Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of 2 per 1,000 gallons.

# D. Rationing Stage:

1. Criteria: Treated water available is greater than 40 to below demand or raw water supplies are below -7-

the level necessary to meet essential needs, and in the opinion of Dewith Water District mandatory rationing is required to insure adequate water is available to maintain public health and safety.

### Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.

PUBLIC SERVICE COMMISSION OF KENTUCKY

EFFECTIVE (g)

Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.

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PURSUANT TO 807 KAR 5:01?)
SECTION 9 (1)
BY Stephan Bus
SECRETARY OF THE COMMISSION

Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of \$15.20 per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard

before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

### Section 9. Request for Exception.

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the Dewitt Water for an exception. For these District purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices If extraordinary hardship is borne by other users. found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

(b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. Effective Date. This Plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 18 2001

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

BY SECRETARY OF THE COMMISSION